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Paris Aéroport is broadening its range of services for passengers and becomes one of the major players in the tourism sector worldwide

With almost a dozen new services that can be booked online, including some exclusive services, Paris Aéroport is taking the leap into the tourism sector in France and is now offering all of its passengers access to one of the broadest ranges of services in the travel industry.

"Up until now, our passengers have only been able to book their parking space via our website or our app. Thanks to new partners such as MisterFly and Safe Bag, they can now book every aspect of their journey, down to the smallest details. We will indulge them, amaze them and become essential in the travel industry," explains Augustin de Romanet, Chairman & Chief Executive Officer of Groupe ADP.

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For travellers departing from Paris

After booking their flight on the parisaeroport.fr website*, travellers can choose several options for their luggage (simple protection or tracking via an RFID chip), a parking space if they are



driving to the airport, and even a hotel room at the airport. From Paris, it will be just as easy for travellers to reserve a vehicle that will be waiting for them upon their arrival in New York, Tokyo or Bamako, in addition to their hotel.

<u>Benefits for digital travellers:</u> all of the information required for their journey is integrated into "My Assistant", available on-thego via the Paris Aéroport app. Travellers are kept informed at all times about developments regarding their flight, the check-in desk they must use, etc.

<u>Benefits for indecisive travellers:</u> Paris Aéroport is launching the Inspirateur de Voyages [Travel Inspirer] for those who want to travel but don't have a fixed destination in mind. Travellers state their criteria (mood, aspirations, timings, budget, desired temperature or flight time) and several specific destinations are suggested.

For travellers arriving in Paris

From their country of origin, travellers can book their flight via the Paris Aéroport app or the parisaeroport.fr website*. Upon leaving the airport, they can choose to either hire a vehicle or visit a Tourist Information point to collect whatever they will need to use public transport (Bus Direct, RATP bus, RER). They can travel to their hotel, also booked via the Paris Aéroport app*.

To take advantage of the best Paris has to offer in terms of cultural pursuits, travellers can prebook their excursions to the Palace of Versailles, Seine Cruises and around 50 other museums and monuments with the Paris Museum Pass.

To make sure you don't forget anything, all the information is available via My Assistant which can be accessed via the website or the Paris Aéroport app. Each month, more than 1 million unique visitors access the ParisAéroport.fr website. Visits to the site from mobile devices are significantly increasing each year and in 2016 exceeded 40% (+7 points).



* The reservations of flights and hotels are operated by MisterFly



Groupe ADP

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Groupe ADP builds, develops and manages airports, including Paris-Charles de Gaulle, Paris-Orly and Paris-Le Bourget. In 2016, Groupe ADP handled through Paris Aéroport more than 97 million passengers and 2.2 million metric tonnes of freight and mail at Paris-Charles de Gaulle and Paris-Orly, and more than 42 million passengers at airports abroad through its subsidiary ADP Management. Boasting an exceptional geographic location and a major catchment area, the Group is pursuing its strategy of adapting and modernising its terminal facilities and upgrading quality of services; the Group also intends to develop its retail and real estate businesses. In 2016, Group revenue stood at €2,947 million and net income at €435 million.

Registered office: 1, rue de France, BP 81007. Roissy Charles-de-Gaulle Cedex. Aéroports de Paris is a public limited company (Société Anonyme) with share capital of €296,881,806. Registered in the Bobigny Trade and Company Register under no. 552 016 628 RCS. groupeadp.fr

