KNOWLEDGE / TRAINING / LEARNING

GROUPE ADP
Airport Services

THE RIGHT KNOWLEDGE GIVES AIRPORTS AN EDGE

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GROUPE ADP SHARES ITS EXPERT KNOWLEDGE TO GET THE BEST OF YOUR AIRPORT

Human capital is airports' most precious asset, upskilling & re-skilling your staff skills is one of the key-factors to increase all your airport's efficiency. As knowledge is to be shared, its seamless transmission is a priority to us, and we are eager to share it with our clients in a comprehensive and practical format. Through our learning services, our goal is to bring our clients a better understanding of their airport's regulations and best practices. Our ambition is to ensure our partners a sustainable future throughout the entire lifecycles of their airports.

OUR TRAINING:

◆ **ENGINEERING**

◆ **AIRPORT OPERATIONS & SYSTEMS**

◆ **AIRPORT & ASSET MANAGEMENT**

◆ **GROUND HANDLINGS**

◆ **HEALTH & SAFETY**

◆ **DANGEROUS GOODS**

◆ **FIREFIGHTING**

◆ **CYBER**

◆ **SECURITY**

◆ **SOFT SKILLS**

Our learning services are a unique opportunity for you to up-skill/re-skill your personnel, give your employees direct feedback, test and develop new ideas to solve operational problems, while forming viable plans for the future.

WHY OUR LEARNING PROGRAMS ARE HIGHLY RECOMMENDED FOR YOUR AIRPORT

◆ **LEARN THE RIGHT WAY**

Our courses and learning programs are designed to be accessible to their target audience, uniquely built by our experts to convey key concepts and best practices a structured manner that will ensure participants, learn, retain and apply.

◆ **INTERACT WITH YOUR INSTRUCTOR**

Led by highly skilled instructors, our in-person programs (face to face or through remote learning) involve direct exchange with the trainees. Direct dialogue and interaction also occurs through case studies, quizzes, problem solving and discussions inside and outside the classroom.

◆ **PRACTICE**

Action is a key factor to retain new information. Our courses therefore include simulations, case-based applications and, whenever possible, on the job or on-site activites to encourage learners to concretize their newly acquired skills.

◆ **RECOGNITION**

Upon completion of training programs and successfully passing the evaluation, participants are issued a completion certificate from Groupe ADP and/or its Partners. A selection of our programs are delivered in-conjunction with TAV Academy. HubOne & GMR Aviation Academy can also ensure official certification by IACO or IATA and ACI.

Wherever you are, Groupe ADP's global footprint allows us to deploy experts near you that have proven experience in various airport related fields (size, infrastructure, climate, pax profiles, regulatory environments).

ADP'S LEARNING OFFER IS THREEFOLD:

1. **OFF THE SHELF COURSES:**

Market ready courses answering to recurrent and regular training needs for your operations and customers.

2. **CUSTOM COURSES:**

Training needs can be very specific. Thanks to our in-house expertise, we can customize our existing programs to fit your requirements or create bespoke programs unique to your needs.

3. **TALENT MANAGEMENT:**

Groupe ADP with its 20,000+ employees manage talents in various ways to accord with different typologies of operations and we can propose similar programs to you and accompany you in their implementation.

COME LEARN WITH US IN ANY OF OUR LEARNING HUB: DUBAI, ISTANBUL, DELHI/HYDERABAD OR ONE OF GROUPE ADP AIRPORTS.

GROUPE ADP, SHARING KNOWLEDGE FOR SMARTER AIRPORTS

With 70 years of experience, Groupe ADP is a world leader in the airport industry and is currently active in 125 airports within 50 countries.

Our profound global experience in the airport industry gives us a competitive edge towards tackling any form of challenge that the sector may bring. Our proactive approach to sense and understand the industry's needs and requirements, including implementing latest technologies, allows us to offer our client the best solutions for smarter airports.