

SUMMER 2018 DEPARTURES:

PLAN YOUR TRIP AHEAD OF TIME

PARIS AÉROPORT CHANGE

THE PARIS AIRPORTS ARE CHANGING AND ADAPTING THEIR INFRASTRUCTURES

 More and more people choose to travel by air when on vacation

In 2017, Paris Aéroport welcomed

101.5 million passengers (+4.5%).

With a **record high** on:

- 30 July 2017 at Paris-Charles de Gaulle Airport with 236,772 passengers
- and 30 June 2017 at Paris-Orly Airport with 113,461 passengers.

We therefore need to develop and adapt capacity at our airports.



Changes at Paris Aéroport

Groupe ADP is undertaking a revamp of Paris Aéroport for the 2016-2020 period, which includes the launch of more than 20 major projects. This 4.6 billion € investment programme, including 3 billion € on the regulated scope (mainly aeronautical activities), has several objectives:

- Modernising access to airports and infrastructure
- Improving customer satisfaction
- Strengthening the central role of the Paris airports at the heart of Grand Paris.

www.parisaeroportchange.fr

THROUGHOUT THE ENTIRE SUMMER,
WE ARE HERE TO HELP YOU PLAN AHEAD





ORGANIZE YOUR JOURNEY

TO AND FROM

PARIS-ORLY AIRPORT



/ PARIS-ORLY ACCESS

PLAN YOUR ARRIVAL AT THE AIRPORT:

Paris-Orly Airport is preparing to become a key hub for the Grand Paris public transport project.



- Roadway renovations on A106 highway
 - From 25 July to 30 September
 2018: 2x1 lanes on A106
 highway open

Get real-time updates on traffic conditions: www.parisaeroport.fr

- ◆ Construction work in Grand Paris
 - Starting 21 August 2018: bypass route opens around the construction site of the future Multimodal Train Station at Paris-Orly Airport

For more information on construction in Grand Paris: www.societedugrandparis.fr

RN7 closed at night

- We advise passengers on the first and last flights at Paris-Orly Airport to take into account that the RN7 will be closed at night, from 23:00 to 5:30, for both directions of traffic.
 - 11 to 14 June
 - 23 to 24 July
 - 08 to 09 August
 - 27 to 28 August
 - 5 to 6 September

Get real-time updates on traffic conditions: www.parisaeroport.fr

Remember to add

30-45 minutes to your travel time

when driving to Paris-Orly Airport.



ALLOW EXTRA TIME FOR YOUR JOURNEY TO PARIS-ORLY AIRPORT GIVE PREFERENCE TO RAIL TRANSPORT IN THE EVENT OF TRAFFIC CONGESTION

BUSIEST DAYS TO DRIVE TO PARIS-ORLY AIRPORT

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Vacances scolaires



ZONE AVOID DRIVING TO PARIS-ORLY AIRPORT ON BLACK DAYS



/ PARIS-ORLY ACCESS



PARIS-ORLY AIRPORT IS DIRECTLY ACCESSIBLE BY PUBLIC TRANSPORT:

Railway

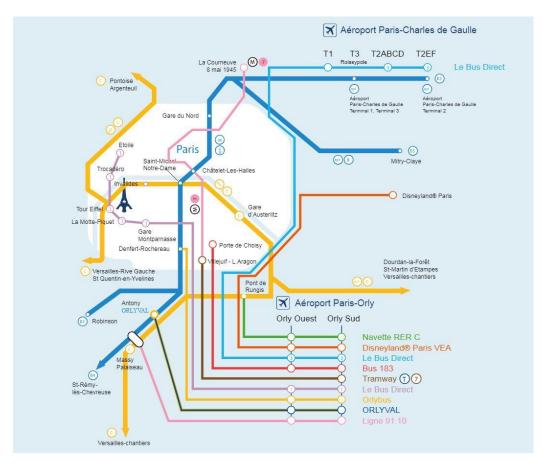
- RER B: Antony stop connected to airport by automatic shuttle Orlyval
- RER C: Pont de Rungis stop, then

GO C Paris Bus

• Tramway T7: Orly Airport stop

Roadway

- Orlybus: Denfert-Rochereau Paris-Orly
- Direct bus: Paris-Orly Paris-CDG
- **Direct bus:** Tour Eiffel Paris-Orly
- Bus 183: Porte de Choisy Paris-Orly
- Bus 91-10: Massy-TGV Paris-Orly
- **Bus 191-100:** Rungis M.I.N. Yerres:
 - o Orly South Terminal stop
 - o Orly West Terminal stop
- Magic Shuttle: Disneyland Paris shuttle service - Paris-Orly





PLAN YOUR ARRIVAL AT PARIS-ORLY AIRPORT
GIVE PREFERENCE TO PUBLIC RAIL TRANSPORT IN THE EVENT OF TRAFFIC
CONGESTION



/ PARIS-ORLY ACCESS

ROAD ACCESS: A FEW TIPS TO SAVE TIME



Follow this advice and choose BIS and TER options.



- Let's join hands to make it easier to get to the airport!
 - In order to ensure easy access and avoid nasty surprises, here are a few useful reminders:
 - The Drop-off Area is free for the first 10 minutes. A
 fee will be charged after 10 minutes to deter
 misuse of this service.
 - If you are coming to pick up a passenger at Arrivals at Paris-Orly, the first 10 minutes are free at all car parks. Two car parks are especially intended for this purpose:
 - o P2 for the West Terminal
 - P6 for the South Terminal.

- ◆ Save time by booking your parking space online!
 - Reserve online at <u>www.parisaeroport.fr</u> or on the Paris Aéroport application to save time and receive competitive offers.
 - If, due to exceptionally heavy traffic or high numbers of bookings, you can't access the car park in your reservation:
 - o You will be redirected to the nearest car park.
 - Present your entry ticket to exit the car park and a commercial measure will apply so that parking doesn't lead to any additional charges.



/PARIS-ORLY ACCESS

IF, EVEN WITH THE DISADVANTAGES OF ROAD ACCESS, YOU PREFER TO TAKE A TAXI...





LE DÉMARCHAGE PAR DES TAXIS CLANDESTINS EST INTERDIT

ILLEGAL TAXIS ARE NOT ALLOWED TO SOLICIT CUSTOMERS

禁止非法营运出租车 私自揽客

Selon l'art. L3124-4 du code des transports, un taxi clandestin encourt une sanction pouvant aller jusqu'à 15 000 euros et 1 an d'emprisonnement.

In accordance with Article L3124-4 of the transport code, illegal taxi drivers risk fines of up to €15,000 and up to one year in prison.

根据《交通法》第L3124-4条的规定,非法营运出租车可能受到最高15000欧元的罚款,并被处以1年监禁。

Un taxi officiel ne vient pas vous solliciter à la sortie d'un terminal et stationne toujours à une borne taxis. Il présente une enseigne lumineuse et une plaque de licence à l'extérieur du véhicule ainsi qu'un taximètre à l'intérieur.

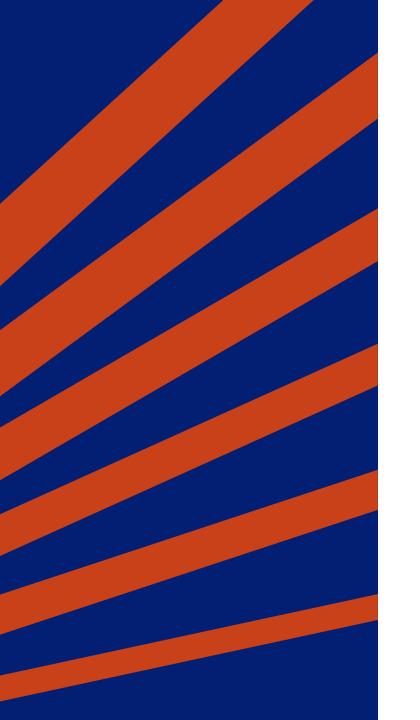
> PRIX FORFAITAIRE VERS PARIS: 30€(RIVE GAUCHE) / 35€(RIVE DROITE).

An official taxi driver will not approach you to request your business at the terminal exit and always parks in an area demarcated for taxis. Official taxis have light-up signs, a license plate outside the vehicle, and a taximeter inside the vehicle.

PRICES FOR GOING TO PARIS: €30(left bank) / €35(right bank)

正规出租车/停在出租车专用车位,不会在航站楼出口揽客。 正规出租车配置顶灯,车外张贴执照,车内有计价器。

前往巴黎市区一口价: 30 欧元 (左岸) / 35 欧元 (右岸)。





ORGANIZE YOUR JOURNEY

FROM/TO

PARIS-CHARLES DE GAULLE AIRPORT



/ PARIS-CHARLES DE GAULLE ACCESS

PLAN YOUR ARRIVAL AT THE AIRPORT:

Due to the high numbers of people travelling in the summer, some access roads may be temporarily congested.

- ◆ If access by A1/A3 is congested:
 - We recommend that you take the East bypass, using the N2/A104 roadways

Save time, reserve your parking space online at www.parisaeroport.fr or on the Paris Aéroport app to save time and receive competitive offers.



- Let's join hands to make it easier to get to the airport!
 - In order to ensure easy access and avoid nasty surprises, here are a few useful reminders:
 - The Drop-off Area is free for the first 10 minutes. A
 fee will be charged after 10 minutes to deter
 misuse of this service.
 - If you are coming to pick up a passenger at Arrivals at Paris-Charles de Gaulle, the first 10 minutes are free at all car parks.
 - Give preference to the remote car parks:
 - They are the most economical solution and are directly connected to the Terminals by the CDGVAL (automatic shuttle) and shuttle buses.
 - These car parks are the PR, PX and PW car parks.

BUSIEST DAYS TO DRIVE TO PARIS-CHARLES DE GAULLE AIRPORT

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Vacances scolaires

Zone A Zone B Zone C



/ PARIS-CHARLES DE GAULLE ACCESS

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> PRIX FORFAITAIRE VERS PARIS : 50 € (RIVE DROITE) / 55 € (RIVE GAUCHE).

An official taxi driver will not approach you to request your business at the terminal exit and always parks in an area demarcated for taxis. Official taxis have light-up signs, a license plate outside the vehicle, and a taximeter inside the vehicle.

PRICES FOR GOING TO PARIS: €50 (right bank) / €55 (left bank)

正规出租车/停在出租车专用车位,不会在航站楼出口揽客。 正规出租车配置顶灯,车外张贴执照,车内有计价器。

前往巴黎市区一口价:50欧元(右岸)/55欧元(左岸)。

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OUR ADVICE FOR

ON-TIME TAKEOFF

AT PARIS-ORLY
AND PARIS-CHARLES DE GAULLE



HELPING YOU MANAGE YOUR TIME









Save time, **check in online** on your airline's website.



Do you **need assistance? Notify** your airline or travel agent that you **need** assistance for disabled or reduced mobility passengers when you make your reservation or **48 hours before your departure** date at the latest.



Are you travelling outside of the Schengen Zone and hold a French, Belgian, German or Luxembourger biometric* passport? You **qualify for PARAFE** (automated border control). This service will help you save precious time.

Is your child travelling as an unaccompanied minor?

They must have with them:

- a valid identification document (ID card or passport depending on the destination) and a visa if required by the destination country (www.diplomatic.govv.fr)
- an original Cerfa form for Authorisation to Leave the Country signed by one of the parents with parental authority. Download the form here
- a photocopy of the ID card or passport (valid or expired for less than 5 years) of the parent who signed the form.

*If the word "passport" on the cover is underlined, your passport is biometric.



HELPING YOU MANAGE YOUR TIME





Go straight to security controls to start the process as quickly as possible. Keep an eye on the wait time at security checks using the Paris Aéroport mobile application.



Certain boarding lounges will be closed due to renovations: we are adapting so that you will still have an optimal airport experience and have alternative shopping and dining options.







/ AUTOMATED BORDER CONTROL



SINCE 22 JUNE 2018, PARAFE E-GATES ARE INTEGRATING FACIAL RECOGNITION TECHNOLOGY

In coordination with the Police at Borders

Summer season 2018 will be dedicated to an adoption period by the the border control authority and passengers.

In collaboration with French Ministry of Interior and Gemalto, Groupe ADP has already installed 78 Parafe e-gates at Paris airports:

- 63 at Paris-Charles de Gaulle Airport
- 15 at Paris-Orly Airport

Including 46 gates integrating facial recognition:

- 21 at Paris-Charles de Gaulle Airport
- 15 at Paris-Orly Airport

Groupe ADP will increase the number of e-gates to 95 before Autumn 2018. From Autumn 2018, facial recognition will be fully integrated to all Parafe e-gates.

How to use facial recognition?

- 1. Go to the e-gate (green light).
- 2. Place your passport face down on the reader.
- 3. Remove your passport when instructed, doors slide open automatically.
- **4.** Step forward into the gate and place your feet on the markings on the floor.
- 5. Look straight at the camera in front of you.
- 6. Stand still until you see a green light. Exit the gate when instructed to do so.

Facial recognition technology:

- Faster passenger processing (10 to 15 sec)
- 45% of eligible passengers

Eligibility:

- Legal age (+18)
- Holding a biometric passport (if the word « passport » on the cover is underlined, your passport is biometric).
- Citizens from one of the 28 EU countries, or from Switzerland, Iceland, Liechtenstein, and Norway.

UNATTENDED LUGGAGE CAUSES DELAYS AND VACATIONS THAT GET OFF TO A BAD START

In the event of an abandoned piece of luggage the area is cordoned off while authorities assess it and deem whether or not it is safe. This can temporarily block road access or even access to boarding gates.

/ Always keep an eye on your possessions.

Don't be careless!

/ If you bag does not comply with your airline's luggage policy, don't abandon it!

More than 1,000 unattended luggage procedures were carried out in 2017 at Paris-Charles de Gaulle Airport.

This caused more than 400 flights to be delayed by an average of 53 minutes,

These mistakes result in serious consequences for airlines and passengers.



BAGAGE ABANDONNÉ : IL N'EST PAS LE SEUL À ÊTRE ÉNERVÉ.

UNATTENDED LUGGAGE: NOT THE ONLY ONE TO GET ANGRY. 行李被遗弃:并非只有行李会感到恼火。

TENSIONS, RETARDS, PERTURBATIONS, UN BAGAGE ABANDONNÉ, C'EST 2000 VOYAGEURS RETARDÉS.

PRESSURE, DELAYS, DISRUPTIONS, A SINGLE UNATTENDED BAG MEANS 2,000 PASSENGERS DELAYED. 气氛紧张、航班延误、交通受阻:遗弃行李、意味着 2000 名旅客的行程受到延误。







INDULGE IN PARISIAN GOURMET FOOD BEFORE TAKE-OFF

Paris Aéroport is adapting its catering offering to whet every passenger's appetite, whatever their taste, their budget or time available.

Adding to that, the opportunity to discover French Gourmet food cooked by award-winning chefs before take-off.

- For those in a hurry, international and French food to go:
 - Exki, Prêt à Manger (fresh and organic products),
 - Naked, Marks & Spencer, Starbuck's, Paul, La Brioche Dorée, McDonald's, Carrefour City...
- For a relaxing moment, with family or friends:
 - Yo!Sushi, seat and enjoy up to 100 different dishes, traveling on a conveyor belt around the table.
 - Bellota Bellota showcases Spanish delicacies with a selection of traditional charcuterie and authentic products from Catalonia.
 - Caviar House Prunier, Café Cubiste, etc.

Enjoy the ultimate Parisian dining experience!

- Your culinary journey starts in Paris. Our goal is to welcome 8 award-winning chefs in Parisian Airports by 2020.
- This summer, discover the award-winning chefs gourmet offering such as:
 - Guy Martin in I Love Paris restaurant Terminal 2E, Hall L international area, and French Taste at Terminal 2F, airside.
 - Thierry Marx, at Teppan restaurant, Terminal 1, landside.
 - At Ladurée restaurant, in Terminal 2F, landside...













WE ARE HERE TO HELP THROUGHOUT YOUR JOURNEY AT THE AIRPORT



370 staff members and guides in orange vests at Paris-Orly and 860 at Paris-Charles de Gaulle will welcome and direct you.

Almost 3,400 Airport Helpers

from the airport community will be ready to help you and answer your questions. They wear a button that identifies them.



On Twitter @ParisAéroport 06:00 to 00:00 and on the "Paris Aéroport" Facebook page

And at <u>www.parisaeroport.fr</u> and on the Paris Aéroport application

With useful information on procedures, terminal maps, road access conditions in real time, information about your flight, and





For more information, dial 39 50*

*€ 0.35/min incl. tax from a landline in mainland France, possible operator surcharge not included.

From abroad, please dial 33 1 70 36 39 50



PARIS AÉROPORT CHANGE

www.parisaeroportchange.fr