



AÉROPORTS DE PARIS

The world is our guest

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Press Release

**International success for Aéroports de Paris Group,
with three airports honoured
at ACI's prestigious Airport Service Quality Awards**

For the second year running, three international airports that benefit from Aéroports de Paris' expertise in terms of operation and passenger service – Sir Seewoosagur Ramgoolam in Mauritius, Queen Alia in Amman, Jordan, and Culiacan in Mexico – have been awarded ACI's *Airport Service Quality Awards* for the best airport in their respective regions.

Already honoured in the previous year's awards, **Aéroports de Paris Management**, a fully-owned subsidiary of Aéroports de Paris, has distinguished itself at the 2015 *Airport Service Quality Awards*, organised by ACI (Airports Council International), which brings together the world's main airport operators. Three hundred airports from around the world were screened via questionnaires filled in by passengers from all over the world, covering 34 indicators (access, check-in, security, airport facilities, food and beverages, etc.).

Three airports operated by Aéroports de Paris Group have been awarded a first prize:

- **Sir Seewoosagur Ramgoolam International Airport, located in on the island of Mauritius**, has been designated as best African airport of any size for the second consecutive year. Featuring architectural design by **ADP Ingénierie**, this airport demonstrated the most significant improvement in terms of service quality among all African airports;
- **Queen Alia International Airport in Amman, Jordan** has been designated as best airport of any size in the Middle East for the second year in a row;
- **Culiacan International Airport, in Mexico**, has been designated as best airport in Latin America and the Caribbean in the category of airports with fewer than 2 million passengers for the second consecutive year;
In addition, **Monterrey International Airport**, also in Mexico, has obtained second place in the 5-10 million passenger category in the same region.

These awards reflect recognition at the international level of the work accomplished by Aéroports de Paris Group and its partners, in the design and management of airports and in the improvement in the quality of service for passengers.

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Aéroports de Paris builds, develops and manages airports, including Paris-Charles de Gaulle, Paris-Orly and Paris-Le Bourget. In 2015, Aéroports de Paris handled more than 95 million passengers and 2.2 million metric tonnes of freight and mail at Paris-Charles de Gaulle and Paris-Orly, and more than 55 million passengers in airports abroad. Boasting an exceptional geographic location and a major catchment area, the Group is pursuing its strategy of adapting and modernising its terminal facilities and upgrading quality of services; the Group also intends to develop its retail and real estate businesses. In 2015, Group revenue stood at €2,916 million and net income at €430 million.

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