



AÉROPORTS DE PARIS

The world is our guest

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**Paris-Orly Airport
Aéroports de Paris launches the first "family area"**

Aéroports de Paris opens in Paris-Orly Terminal West a new free service for children and their parents: the family area.

Located in the public area, this comprehensive offer helps keep children up to 10 years old entertained until it is time for their flight.



Fun and comfortable, the family area covering almost 100 m2 combines:

- an interactive **touch wall** made up of 4 screens where children can freely draw and colour
- a **TV corner** showing children's films and a **play area** for their amusement
- a **meal corner** with small-scale furniture and equipment to heat baby bottles
- a **baby changing station** and a small mother-care room for breast-feeding

While keeping an eye on the flight information monitors, parents can supervise their children seated in 4 alcoves overlooking the runways.

"The family area is a first for a Paris airport. It targets all passengers travelling with children and seeking an offer specifically tailored to their needs. Aéroports de Paris heard their wishes and designed this area to be THEIR family area, a pleasant setting in which they can wait for their flights," explains Franck Mereyde, Paris-Orly Managing Director.

A full range of free services for children

- The "Family access" service helping small passengers to go through the security checks more easily. Implemented at the start of the school holidays, this service provides priority access suitable for children. Airport security employees have been trained by childcare specialists to help the children through the security checks, reassuring them and explaining how it works. After going through the checkpoint, young passengers receive a 42-page fun and games passport.
- Play areas in the boarding lounges: children's areas, Playstation 3 consoles and an area where interactive fish are projected onto the floor in Orly Ouest Hall 4.
- Baby changing stations for the younger children.
- Loan of strollers in the boarding lounge.

The family area is located on the departures level of Terminal Ouest at Paris-Orly airport (public area, overlooking the runways between entrances E and D).

www.aeroportsdeparis.fr

Press contact: Christine d'Argentré + 33 1 43 35 70 70 – **Investor relations:** Florence Dalon + 33 1 43 35 70 58

Aéroports de Paris builds, develops and manages airports including Paris-Charles de Gaulle, Paris-Orly and Paris-Le Bourget. In 2011, Aéroports de Paris handled more than 88 million passengers and almost 2.5 million tons of freight and mail.

With an exceptional geographic location and a major catchment area, the Group is pursuing its strategy of adapting and modernizing its terminal facilities and upgrading quality of services, and also intends to develop its retail and real estate business. In 2011, the group revenue stood at €2,502 million and the net income at €348 million.